

BEWARE OF ONLINE FRAUD

Recently, Bermuda residents have been targeted in online “Phishing” (or phony email) scams. These scams are perpetrated by criminals who send emails that look and read as though they come from local financial institutions or other reputable Bermuda companies and are designed to obtain your personal information, online bank account access or credit card information.

HOW TO SPOT A SCAM

Your bank will NEVER send you an email requesting your personal information, online user name or passwords or directing you to a website where you can ‘update’ or ‘unlock’ your online account access. If you receive such an email, know that it is fraudulent and an attempt by criminals to steal your money. Look for the lock and digital certificate of the website in order to spot if it is fake.

WHAT TO DO

- Ignore the request
- Do NOT click on any links contained in the email
- Forward the email to your bank
- Delete the email

WHO TO CONTACT

Contact your bank directly if you think you may have fallen victim to Phishing or any other type of online fraud.

SUSPECT FRAUD - REPORT IT

BERMUDA COMMERCIAL BANK : 295 5678 | BUTTERFIELD: 295 1111 | CAPITAL G: 296 6969 | HSBC: 295 4000

phishing@bcb.bm | info@butterfieldgroup.com | servicegroup@capitalg.bm | phishing@hsbc.bm

